

Misc Articles

The account has been suspended

Why is my website is showing "Account Suspended" message ?

Accounts are generally suspended due to one of the following reasons

- Malicious file(s) are detected in your website by the defence mechanism.
- You have an overdue outstanding towards the hosting.
- You have moved out your services to some other server and requested a suspension in old server.
- Some other policy has been violated by the contents in your website.
- There is some temporary technical issue with the server.

What should I do ?

You should check your mail for information regarding the reason of suspension. In most of the scenarios. the hosting owner is intimated about such suspensions alongwith steps to be taken. In case you have not received a mail, please [Contact Medialab®](#)

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